

## Medicare announces steps to correct drug plan premium refunds

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**Some people with Medicare have mistakenly received a refund payment on their drug plan premiums – either a check or a direct deposit. If you received a refund payment in recent weeks, Medicare asks that you take the following steps to correct this situation:**

- If you received a refund check, please return the check by writing “VOID” on the face of the check, and mail it to the following address: Medicare – Drug Premiums, PO Box 9058, Pleasanton, CA 94566-9058
- If you received payment via electronic direct deposit, you have two options:
  - Mail a personal check or money order, made payable to “MEDICARE” in the amount of the overpayment. The check or money order should be sent to: Medicare Drug Premiums, PO Box 9058, Pleasanton, CA 94566-9058
  - Ask that Medicare directly debit the amount from your personal bank account by calling **1-(866) 292-8080** to make those arrangements.
- If you have already returned this payment, call **1-(866) 292-8080** and alert a Medicare operator.
- If repaying the amount in full presents a hardship, you may request to make monthly installment payments for as many as seven months. If you would like to discuss this option, please call us toll-free at **1-(866) 292-8080**. Medicare operators will work to structure a plan that suits your needs and minimizes any potential disruption.

Medicare customer service representatives are available when you call **1-(866) 292-8080** from 7:00 AM (Eastern) to 6:00 PM (Pacific).



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